

**Imaging/Radiology Services
Frequently Asked Questions (FAQs)
Aetna Members**

1. Where are Aetna's in-network non-hospital affiliated freestanding facilities in Delaware?

Members can view the list of Aetna's in-network non-hospital affiliated freestanding facilities in Delaware on [SBO's website](#).

2. Where are Aetna's in-network non-hospital affiliated freestanding facilities outside of Delaware?

Aetna members will need to search for out-of-state, in-network non-hospital affiliated freestanding facilities using [Aetna's Provider Search](#).

3. Do the copay differentials for site of care include pediatric tests?

Yes, the copays as outlined on [SBO's website](#) applies to all member tests, including pediatric tests.

4. Do the copay differentials for site of care include inpatient tests?

No, the copays as outlined on [SBO's website](#) only apply to outpatient tests.

5. If I am a breast cancer survivor, are my mammograms considered preventive or diagnostic (i.e. will I be charged a copay)?

For mammograms billed as diagnostic, members will be charged a copay if using an in-network, hospital affiliated facility. Members who choose to have these services at an in-network non-hospital affiliated freestanding facility will not. Mammograms billed as routine (including 3D effective July 1, 2018) and following the preventive schedule guidelines, will be covered at 100%. If you are having the mammogram annually, ask your physician to code as preventive.

6. I was scheduled for a test and received a call from Aetna One Advisor. Who is Aetna One Advisor?

The Aetna One Advisor team will assist Aetna members with scheduling high-tech imaging tests at in-network, non-hospital affiliated freestanding facilities. Members can find more information on Choosing the Right Care on [SBO's website](#).